Program to Provide Front-Line Healthcare Workers with Hotel Rooms
Non-Congregate Sheltering for California Healthcare Workers Employed by the State

The Non-Congregate Sheltering (NCS) for California Healthcare Workers Program (herein referred to as “the Program”) will provide hotel rooms to CA healthcare workers providing critical care to patients suffering from COVID-19 symptoms or who test positive for COVID-19 and do not require hospitalization, and do not have the ability to self-isolate to avoid risking exposure to individuals upon returning home (e.g., roommates, family members, partners, significant others). By providing hotel rooms in close proximity to health care facilities, healthcare workers can avoid potentially spreading the virus once leaving their shift by selecting to stay at pre-identified hotel rooms that are either provided at no charge or at a discounted rate.

FEMA has approved emergency, non-congregate sheltering (NCS), and has advised the State that healthcare workers are considered an eligible population for NCS reimbursement under the following categories:

- Individuals who test positive for COVID-19 that do not require hospitalization, but need isolation or quarantine (including those exiting from hospitals)
- Individuals who have been exposed to COVID-19 (as documented by a state or local public health official, or medical health professional) that do not require hospitalization, but need isolation or quarantine
- Healthcare workers, including medical transport providers and non-medical staff at healthcare facilities, that fall into the above categories

Program Eligibility

To be eligible for the State of California’s non congregate sheltering program for healthcare workers, participants must:

- Work at a healthcare facility in any county in California that has been documented by a state or county public health official or medical professional to house COVID-19 positive patients
- Have presumed exposure to patients or individuals who may have COVID-19, or test positive for COVID-19 but do not require hospitalization
- Not have the ability to self-isolate or quarantine at home
- If the individual makes less than $250,000 and meets above criteria, they are eligible for a room at no charge. If the individual makes $250,000 or more, they are eligible for a discounted room, according to negotiated rates with individual hotels

Employees of State-owned healthcare facilities, such as State hospitals, correctional medical facilities and veterans homes, that meet the aforementioned eligibility criteria, are eligible to participate. Healthcare facility does not include in-home support services
(IHSS). Workers designated by the State as part of California’s Health Corps and CALMAT are also eligible to participate.

To reserve a room, healthcare workers can call the CalTravelStore at 877-454-8785 and complete a screening process. Please refrain from sharing personal health information with CalTravel. All participants will be required to show an employee identification from a healthcare facility at hotel check-in. At check-in health care workers will need to provide a credit card, and will be responsible for incidentals. Please note, that the Program does not include food services, such as room service, or any additional services, such as valet, parking or laundry, from the hotel.